



BETTER MANAGEMENT—BETTER PUBLIC SERVICE



23 June 2006

United Nations Public Service Award

**Application of Information & Communication Technology (ICT)
in Government: E-government Category**

This award is given in recognition of the exceptional contribution of

Crossroads Bank for Social Security, Belgium

towards improving the effectiveness, efficiency and quality of Public Service.

José Antonio Ocampo, Under-Secretary-General for Economic and Social Affairs



WINNERS OF THE THE 2006 UNITED NATIONS PUBLIC SERVICE AWARDS

The 2006 competition was organized in three categories:

- Category 1:** Improving transparency, accountability and responsiveness in the public service
Category 2: Improving the delivery of services
Category 3: Application of information and communication technology (ICT) in government: e-government

The winners are listed below by region:

AFRICA:

- Category 1:** Assessment and Evaluation for Reconciliation, National Examinations Council, **Rwanda**
Category 2: Masaiti District Health Management Board, **Zambia**

ASIA AND THE PACIFIC:

- Category 1:** Integrated Work Permit Online Services, Work Pass Division, Ministry of Manpower, **Singapore**
Category 2: Online delivery of land records, Government of Karnataka Revenue Department, **India**
Category 3: Business Entry Point, Australian Government Department of Industry, Tourism and Resources, **Australia**

EUROPE AND NORTH AMERICA:

- Category 1:** Rijnland Internet Election System, District Water Board, **The Netherlands**
Category 2: The Domestic Violence Front-End Project, the Provincial Court of Manitoba, **Canada**

Category 3: e-Government Program of the Belgian Social Security, Crossroads Bank for Social Security, **Belgium**

LATIN AMERICA:

Category 2: Implementation of the Self-Sustainable Sanitation Systems Programme, Secretaria de Desenvolvimento Urbano do Estado da Bahia, **Brazil**

WESTERN ASIA:

Category 3: e-Government Municipal Services, Dubai Municipality, **United Arab Emirates**

SPECIAL AWARD IN INNOVATION:

The Government Innovation Index (GII), Ministry of Government Administration and Home Affairs, **Republic of Korea**