

# Camunda

## Release 25-01-2021

### RELEASE NOTE

Auteur, service et coordonnées de contact	Date	Copie à	Commentaires
Script & Forms Camunda Genesys	23-01-2021	Click here to enter text.	Click here to enter text.

## TABLE OF CONTENT

1.	RELEASE .....	3
2.	NEW FEATURES.....	3
2.1.	High-risk contacts tested on days 0 and 7 of their quarantine starting 01/25/2021 .....	3
2.2.	Camunda Feedback 2A/2C impacts.....	3

# 1. Release

RELEASE NUMBER		
TYPE		URGENT
APPLICATION	Script & Forms, Camunda	
VERSION		
DATE ACCEPTATION	22/01/2021	
DATE PRODUCTION	25/01/2021	

## 2. New features

### 2.1. High-risk contacts tested on days 0 and 7 of their quarantine starting 01/25/2021

On the advice of the Taskforce Testing of the Corona Commission, the Interministerial Conference on Public Health of 15/01/2021 decided that all high-risk contacts will soon have to be tested on the first and seventh day of their quarantine, as is already the case for people returning from red zones abroad. This measure, which is necessary to further limit the spread of the virus, will be in effect as of 25/01/2021.

### 2.2. Camunda Feedback 2A/2C impacts

#### 2.2.1. Rules for the First PCR code (code 1):

##### Conditions to send the code

- The code 1 is sent to the high risk contact, if there is **3 days or less** between the contact date and the call made by the agent.
- The code 1 is not sent to the contact if there is **more than 3 days** between the contact date and the call made by the agent.

##### When to send the code

- The code 1 is sent immediately to the high risk contact.

##### Code validity

- The code 1 is valid from the contact date to the contact date + 14 days.
- It can be used immediately by the high risk contact in a testing center.

## 2.2.2. Rules for the Second PCR code (code 2):

### Conditions to send the code

- The code 2 is always sent to the high risk contact

### When to send the code

- if there is **3 days or less** between the contact date and the call made by the agent
  - ➔ then the code 2 is sent the 4<sup>th</sup> day after the contact date to the high risk contact.
- if there is more than **3 days** between the contact date and the call made by the agent
  - ➔ then the code 2 is sent immediately to the high risk contact.

### Code validity

- The code 2 is valid from the contact date + 7 days to the contact date + 14 days.
- It can be reserved immediately by the high risk contact in the reservation tool.